



We welcome your feedback

At Microboards, your feedback is important as it helps us to know what we are doing well, and what we need to improve.

Our families, general public and any person connected with Microboards has the right to give us feedback, express their concerns, and lodge a complaint. This form explains how you can do that.

You can choose from one of the following options to provide your feedback, concern or complaint:

- Tell one of our employees**
- Make a time to visit us**
- Call us on 0448600566**
- Email admin@microboards.org.au**
- Complete this feedback form**
- Complete our online feedback form**



Microboards
Australia



Name

Date

Phone

Email

What would you like to tell us? Feedback / Complaint

Please give details so we can promptly respond.

What is the outcome you would like to see?

**Do you require any additional support to discuss your feedback or complaint?
If yes, please specify:**

Preferred contact method:

Please email to admin@microboards.org.au



External support

If the matter has not been resolved to your satisfaction, you may wish to contact one of the following organisations. We can help you to contact them if you wish.

Citizen Advocacy

P: (08) 9445 9991 W: www.capw.org.au

Health and Disability Services Complaints Office (HaDSCO)

P: (08) 6551 7600

E: enquiries@hadsco.wa.gov.au W: www.hadsco.wa.gov.au

NDIS Quality & Safeguarding Commission

P: 1800 035 544

W: www.ndiscommission.gov.au

NDIA Internal Review

P: 1800 800 110

E: enquiries@ndis.gov.au

People with Disabilities (WA)

P: (08) 9420 7279 W: www.pwdwa.org



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